



# 2023 benefits open enrollment: Oct. 31– Nov. 14, 2022.



## Inside

Inside this newsletter you'll find legally required notices and information from Allscripts about your enrollment and coverage rights, including:

- Creditable Prescription Drug Coverage and Medicare
- Notice of Special Enrollment Rights for Medical Plan Coverage
- HIPAA Privacy Notice Reminder
- Premium Assistance Under Medicaid and the Children's Health Insurance Program (CHIP)
- Women's Health and Cancer Rights Act Notice
- Newborns' and Mothers' Health Protection Act Notice
- Summary Annual Report
- The 401(k) Summary Annual Report will be available at [www.MyAllscriptsBenefits.com](http://www.MyAllscriptsBenefits.com)

**Note: Medicare-eligible associates and their covered partners should keep this newsletter for future reference.**

It contains the Creditable Prescription Drug Coverage and Medicare Notice, which may apply to you if you (or a family member) are covered by Medicare. If you enroll in a Medicare prescription drug plan after your applicable Medicare enrollment period ends, you may need to provide a copy of this notice when you join a Part D prescription drug plan to show that you are not required to pay a higher Part D premium amount.

## It's almost time to enroll

**This year, you must enroll to make sure you get the benefits you want!**

Take these steps to make the best choices for 2023:

- 1 **Read** the Open Enrollment materials, including the *Benefits Open Enrollment Newsletter* (coming soon).
- 2 **Visit** the Allscripts benefits website and check out the *What's new for 2023* section for details about what's new and changing. Go to [www.myallscriptsbenefits.com](http://www.myallscriptsbenefits.com).
- 3 **Watch** the *2023 Open Enrollment Presentation* (recorded), available in October.
- 4 **Decide** which benefits you want for 2023. Health Advocate can help you compare plans and answer your questions.
- 5 **Enroll between Monday, Oct. 31 and Monday, Nov. 14.**

**You must enroll to participate in these benefits for 2023:**

- Medical
- Health savings account (HSA)
- Flexible spending accounts (FSAs)
- These voluntary insurance plans: critical illness, hospital indemnity and accident.

**Your current elections for these benefits will not roll over.**

**More details to come!**

# Important Notice to Associates from Allscripts About Creditable Prescription Drug Coverage and Medicare

The purpose of this notice is to advise you that the prescription drug coverage listed below under the Allscripts medical plan is expected to pay out, on average, at least as much as the standard Medicare prescription drug, Medicare Part D, coverage will pay in 2023. This is known as “creditable coverage.”

**Why this is important.** If you or your covered dependent(s) are enrolled in any prescription drug coverage during 2023 listed in this notice and are or become covered by Medicare, you may decide to enroll in a Medicare prescription drug plan later and not be subject to a late enrollment penalty – as long as you had creditable coverage within 63 days of your Medicare prescription drug plan enrollment. You should keep this notice with your important records and you must provide a copy of this notice to Medicare eligible dependents.

If you or your family members aren't currently covered by Medicare and won't become covered by Medicare in the next 12 months, this notice doesn't apply to you.

Please read the notice below carefully. It has information about prescription drug coverage with Allscripts and prescription drug coverage available for people with Medicare. It also tells you where to find more information to help you make decisions about your prescription drug coverage.

## Notice of Creditable Coverage

You may have heard about Medicare's prescription drug coverage (called Part D), and wondered how it would affect you. Prescription drug coverage is available to everyone with Medicare through Medicare prescription drug plans. All Medicare prescription drug plans provide at least a standard level of coverage set by Medicare. Some plans also offer more coverage for a higher monthly premium.

Individuals can enroll in a Medicare prescription drug plan when they first become eligible, and each year from October 15 through December 7. Individuals leaving employer/union coverage may be eligible for a Medicare Special Enrollment Period.

If you are covered by one of the Allscripts medical plans, you'll be interested to know that the prescription drug coverage under the plans is, on average, at least as good as standard Medicare prescription drug coverage for 2023. This is called creditable coverage. Coverage under any of our medical plans will help you avoid a late Part D enrollment penalty if you are or become eligible for Medicare and later, after your initial eligibility period, decide to enroll in a Medicare prescription drug plan.

If you decide to enroll in a Medicare prescription drug plan and you are an active associate or family member of an active associate, you may also continue your employer coverage. In this case, the Allscripts plan will continue to pay primary or secondary as it had before you enrolled in a Medicare prescription drug plan. If you waive or drop Allscripts medical coverage and are not covered under your spouse's employer plan, Medicare will be your only payer. You can re-enroll in the employer plan at open enrollment or if you have a special enrollment event for the Allscripts plan, assuming you remain eligible.

You should know that if you waive or leave coverage with Allscripts and you go 63 days or longer without creditable prescription drug coverage (once your applicable Medicare enrollment period ends), your monthly Part D premium may go up at least 1% per month for every month that you did not have creditable coverage. For example, if you go 19 months without coverage, your Medicare prescription drug plan premium may be at least 19% higher than what most other people pay with Part D coverage. You'll have to pay this higher premium as long as you have Medicare prescription drug coverage. In addition, you may have to wait until the following October to enroll in Part D.

You may receive this notice at other times in the future – such as before the next period you can enroll in Medicare prescription drug coverage, if this Allscripts coverage changes, or upon your request.

### For more information about your options under Medicare prescription drug coverage

More detailed information about Medicare plans that offer prescription drug coverage is in the *Medicare & You* handbook. Medicare participants will get a copy of the handbook in the mail every year from Medicare. You may also be contacted directly by Medicare prescription drug plans. Here's how to get more information about Medicare prescription drug plans:

Visit [www.medicare.gov](http://www.medicare.gov) for personalized help.

Call your State Health Insurance Assistance Program (see a copy of the *Medicare & You* handbook for the telephone number).

Call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.

For people with limited income and resources, extra help paying for a Medicare prescription drug plan is available. Information about this extra help is available from the Social Security Administration (SSA). For more information about this extra help, visit SSA online at [www.socialsecurity.gov](http://www.socialsecurity.gov) or call 1-800-772-1213 (TTY 1-800-325-0778).

**Remember: Keep this notice. If you enroll in a Medicare prescription drug plan after your applicable Medicare enrollment period ends, you may need to provide a copy of this notice when you join a Part D plan to show that you have maintained creditable coverage and, therefore, whether or not you are required to pay a higher Part D premium amount (e.g., a penalty).**

For more information about this notice or your prescription drug coverage, contact:

Allscripts Benefits Team  
305 Church at North Hills Street  
Raleigh, NC 27609  
919-847-8102

[benefits@allscripts.com](mailto:benefits@allscripts.com)

Date of this Creditable Coverage notice:  
October 15, 2022.

## Notice of Special Enrollment Rights for Medical Plan Coverage

As you know, if you have declined enrollment in Allscripts health plan for you or your dependents (including your spouse) because of other health insurance coverage, you or your dependents may be able to enroll in some coverages under this plan without waiting for the next open enrollment period, provided that you request enrollment within 31 days after your other coverage ends. In addition, if you have a new dependent as a result of marriage, birth, adoption or placement for adoption, you may be able to enroll yourself and your eligible dependents, provided that you request enrollment within 31 days after the marriage, birth, adoption or placement for adoption.

Allscripts will also allow a special enrollment opportunity if you or your eligible dependents either:

- Lose Medicaid or Children's Health Insurance Program (CHIP) coverage because you are no longer eligible, or
- Become eligible for a state's premium assistance program under Medicaid or CHIP.

For these enrollment opportunities, you will have *60 days* – instead of 31 – from the date of the Medicaid/CHIP eligibility change to request enrollment in the Allscripts group health plan. Note that this 60-day extension doesn't apply to enrollment opportunities other than due to the Medicaid/CHIP eligibility change.

**Note:** If your dependent becomes eligible for a special enrollment right, you may add the dependent to your current coverage.

## HIPAA Privacy Notice Reminder

The privacy rules under the Health Insurance Portability and Accountability Act (HIPAA) require the Allscripts Healthcare, LLC Welfare Plan (the "Plan") to periodically send a reminder to participants about the availability of the Plan's Privacy Notice and how to obtain that notice. The Privacy Notice explains participants' rights and the Plan's legal duties with respect to protected health information (PHI) and how the Plan may use and disclose PHI.

To obtain a copy of the Privacy Notice contact the Allscripts Benefits Team at [benefits@allscripts.com](mailto:benefits@allscripts.com). You may also view the Privacy Notice on [www.MyAllscriptsBenefits.com](http://www.MyAllscriptsBenefits.com).

You may also contact the Plan's Privacy Official at [benefits@allscripts.com](mailto:benefits@allscripts.com) for more information on the Plan's privacy policies or your rights under HIPAA.

# Premium Assistance Under Medicaid and the Children’s Health Insurance Program (CHIP)

If you or your children are eligible for Medicaid or CHIP and you’re eligible for health coverage from your employer, your state may have a premium assistance program that can help pay for coverage, using funds from their Medicaid or CHIP programs. If you or your children aren’t eligible for Medicaid or CHIP, you won’t be eligible for these premium assistance programs but you may be able to buy individual insurance coverage through the Health Insurance Marketplace. For more information, visit [www.healthcare.gov](http://www.healthcare.gov).

If you or your dependents are already enrolled in Medicaid or CHIP and you live in a State listed below, contact your State Medicaid or CHIP office to find out if premium assistance is available.

If you or your dependents are NOT currently enrolled in Medicaid or CHIP, and you think you or any of your dependents might be eligible for either of these programs, contact your State Medicaid or CHIP office or dial 1-877-KIDS NOW or [www.insurekidsnow.gov](http://www.insurekidsnow.gov) to find out how to apply. If you qualify, ask your state if it has a program that might help you pay the premiums for an employer-sponsored plan.

If you or your dependents are eligible for premium assistance under Medicaid or CHIP, as well as eligible under your employer plan, your employer must allow you to enroll in your employer plan if you aren’t already enrolled. This is called a “special enrollment” opportunity, and you must request coverage within 60 days of being determined eligible for premium assistance. If you have questions about enrolling in your employer plan, contact the Department of Labor at [www.askebsa.dol.gov](http://www.askebsa.dol.gov) or call 1-866-444-EBSA (3272).

If you live in one of the following states, you may be eligible for assistance paying your employer health plan premiums. The following list of states is current as of July 31, 2022. Contact your State for more information on eligibility.

## ALABAMA-Medicaid

Website: <http://myalhipp.com>

Phone: 1-855-692-5447

## ALASKA-Medicaid

The AK Health Insurance Premium Payment Program Website:

<http://myakhipp.com/>

Phone: 1-866-251-4861

Email: [CustomerService@MyAKHIPP.com](mailto:CustomerService@MyAKHIPP.com)

Medicaid Eligibility:

<https://health.alaska.gov/dpa/Pages/default.aspx>

## ARKANSAS-Medicaid

Website: <http://myarhipp.com/>

Phone: 1-855-MyARHIPP (855-692-7447)

## CALIFORNIA-Medicaid

Website:

Health Insurance Premium Payment (HIPP) Program:

<http://dhcs.ca.gov/hipp>

Phone: 916-445-8322

Fax: 916-440-5676

Email: [hipp@dhcs.ca.gov](mailto:hipp@dhcs.ca.gov)

## COLORADO-Health First Colorado (Colorado’s Medicaid Program) & Child

Health Plan Plus (CHP+)

Health First Colorado Website:

<https://www.healthfirstcolorado.com/>

Health First Colorado Member Contact Center: 1-800-221-3943 / State Relay 711

CHP+: <https://www.colorado.gov/pacific/hcpf/child-health-plan-plus>

CHP+ Customer Service: 1-800-359-1991 / State Relay 711

Health Insurance Buy-In Program (HIBI): <https://www.colorado.gov/pacific/hcpf/health-insurance-buy-program>

HIBI Customer Service: 1-855-692-6442

## FLORIDA-Medicaid

Website: <https://www.flmedicaidprecovery.com/>

[flmedicaidprecovery.com/hipp/index.html](https://www.flmedicaidprecovery.com/hipp/index.html)

Phone: 1-877-357-3268

## GEORGIA-Medicaid

GAHIPP Website: <https://medicaid.georgia.gov/health-insurance-premium-payment-program-hipp>

Phone: 678-564-1162, Press 1

GA CHIPRA Website: <https://medicaid.georgia.gov/programs/third-party-liability/childrens-health-insurance-program-reauthorization-act-2009-chipra>

Phone: (678) 564-1162, Press 2

**INDIANA-Medicaid**

Healthy Indiana Plan for low-income adults 19-64 Website: <http://www.in.gov/fssa/hip/>  
Phone: 1-877-438-4479  
All other Medicaid Website: <https://www.in.gov/medicaid>  
Phone: 1-800-457-4584

**IOWA-Medicaid and CHIP (Hawki)**

Medicaid Website: <https://dhs.iowa.gov/ime/about/aboutime>  
Phone: 1-800-338-8366  
Hawki Website: <http://dhs.iowa.gov/Hawki>  
Hawki Phone: 1-800-257-8563  
HIPP Website: <https://dhs.iowa.gov/ime/medicaid-a-to-z.hipp>  
Phone: 1-888-346-9562

**KANSAS-Medicaid**

Website: <https://www.kancare.ks.gov>  
Phone: 1-800-792-4884

**KENTUCKY-Medicaid**

Kentucky Integrated Health Insurance Premium Payment Program (KI-HIPP) Website: <https://chfs.ky.gov/agencies/dms/member/Pages/kihipp.aspx>  
Phone: 1-855-459-6328  
Email: [KIHIPP.PROGRAM@ky.gov](mailto:KIHIPP.PROGRAM@ky.gov)  
KCHIP Website: <https://kidshealth.ky.gov/Pages/index.aspx>  
Phone: 1-877-524-4718  
Kentucky Medicaid Website: <https://chfs.ky.gov>

**LOUISIANA-Medicaid**

Website: <https://ldh.la.gov/subhome/1>  
Phone: 1-888-342-6207 (Medicaid hotline) or 1-855-618-5488 (LaHIPP)

**MAINE-Medicaid**

Enrollment Website:  
<https://www.maine.gov/dhhs/ofi/applications-forms>  
Phone: 1-800-442-6003  
TTY: Maine relay 711  
Private Health Insurance Premium Web page:  
<https://www.maine.gov/dhhs/ofi/applications-forms>  
Phone: 1-800-977-6740.  
TTY: Maine relay 711

**MASSACHUSETTS-Medicaid and CHIP**

Website: <https://www.mass.gov/masshealth/pa>  
Phone: 1-800-862-4840  
TTY: (617) 886-8102

**MINNESOTA-Medicaid**

Website: <https://mn.gov/dhs/people-we-serve/children-and-families/health-care/health-care-programs/programs-and-services/other-insurance.jsp>  
Phone: 1-800-657-3739

**MISSOURI-Medicaid**

Website: <http://www.dss.mo.gov/mhd/participants/pages/hipp.htm>  
Phone: 573-751-2005

**MONTANA-Medicaid**

Website: <http://dphhs.mt.gov/MontanaHealthcarePrograms/HIPP>  
Phone: 1-800-694-3084  
Email: [HHSHIPProgram@mt.gov](mailto:HHSHIPProgram@mt.gov)

**NEBRASKA-Medicaid**

Website: <http://www.ACCESSNebraska.ne.gov>  
Phone: 1-855-632-7633  
Lincoln: 402-473-7000  
Omaha: 402-595-1178

**NEVADA-Medicaid**

Medicaid Website: <https://medicaid.nv.gov>  
Phone: 1-800-992-0900

**NEW HAMPSHIRE-Medicaid**

Website: <https://www.dhhs.nh.gov/programs-services/medicaid/health-insurance-premium-program>  
Phone: 603-271-5218  
Toll free number for the HIPP program: 1-800-852-3345, ext 5218

**NEW JERSEY-Medicaid and CHIP**

Medicaid Website:  
<http://www.state.nj.us/humanservices/dmahs/clients/medicaid/>  
Medicaid Phone: 609-631-2392  
CHIP Website: <http://www.njfamilycare.org/index.html> CHIP  
Phone: 1-800-701-0710

**NEW YORK-Medicaid**

Website: [https://www.health.ny.gov/health\\_care/medicaid/](https://www.health.ny.gov/health_care/medicaid/)  
Phone: 1-800-541-2831

**NORTH CAROLINA-Medicaid**

Website: <https://medicaid.ncdhhs.gov>  
Phone: 919-855-4100

**NORTH DAKOTA-Medicaid**

Website: <https://www.nd.gov/dhs/services/medicalserv/medicaid/>  
Phone: 1-844-854-4825

**OKLAHOMA-Medicaid and CHIP**

Website: <http://www.insureoklahoma.org>  
Phone: 1-888-365-3742

**OREGON-Medicaid**

Website: <http://healthcare.oregon.gov/Pages/index.aspx>  
Phone: 1-800-699-9075

**PENNSYLVANIA-Medicaid**

Website: <https://www.dhs.pa.gov/Services/Assistance/Pages/HIPP-Program.aspx>  
Phone: 1-800-692-7462

**RHODE ISLAND-Medicaid and CHIP**

Website: <http://www.eohhs.ri.gov/>  
Phone: 1-855-697-4347, or 401-462-0311 (Direct Rlte Share Line)

**SOUTH CAROLINA-Medicaid**

Website: <https://dss.sd.gov/medicaid/>  
Phone: 1-888-549-0820

## **SOUTH DAKOTA-Medicaid**

Website: <http://dss.sd.gov>

Phone: 1-888-828-0059

## **TEXAS-Medicaid**

Website: <http://gethipptexas.com>

Phone: 1-800-440-0493

## **UTAH-Medicaid and CHIP**

Medicaid Website: <https://medicaid.utah.gov>

CHIP Website: <http://health.utah.gov/chip>

Phone: 1-801-538-6155 or 1-800-662-9651

CHIP Phone: 1-801-526-0950 or 1-877-543-7669 (877-KIDS-NOW)

## **VERMONT-Medicaid**

Website: <http://www.greenmountaincare.org>

Phone: 1-800-250-8427

## **VIRGINIA-Medicaid and CHIP**

Website: <https://www.coverva.org/en/famis-select>

<https://www.coverva.org/en/hipp>

Medicaid Phone: 1-833-522-5582

CHIP Phone: 1-833-522-5582

## **WASHINGTON-Medicaid**

Website: <https://www.hca.wa.gov>

Phone: 1-800-562-3022

## **WEST VIRGINIA-Medicaid and CHIP**

Website: <https://dhhr.wv.gov/bms/>

<http://mywvhipp.com/>

Medicaid Phone: 304-558-1700

CHIP Toll-free phone: 1-855-MyWVHIPP (1-855-699-8447)

## **WISCONSIN-Medicaid and CHIP**

Website: <https://www.dhs.wisconsin.gov/badgercareplus/p-10095.htm>

Phone: 1-800-362-3002

## **WYOMING-Medicaid**

Website: <https://health.wyo.gov/healthcarefin/medicaid/programs-and-eligibility/>

Phone: 1-866-571-0944

To see if any other states have added a premium assistance program since January 31, 2022, or for more information on special enrollment rights, contact either:

U.S. Department of Labor

Employee Benefits Security Administration

[www.dol.gov/agencies/ebsa](http://www.dol.gov/agencies/ebsa)

1-866-444-EBSA (3272)

U.S. Department of Health and Human Services Centers for Medicare & Medicaid Services

[www.cms.hhs.gov](http://www.cms.hhs.gov)

1-877-267-2323, Menu Option 4, Ext. 61565

# **Paperwork Reduction Act Statement**

According to the Paperwork Reduction Act of 1995 (Pub. L. 104-13) (PRA), no persons are required to respond to a collection of information unless such collection displays a valid Office of Management and Budget (OMB) control number. The Department notes that a Federal agency cannot conduct or sponsor a collection of information unless it is approved by OMB under the PRA, and displays a currently valid OMB control number, and the public is not required to respond to a collection of information unless it displays a currently valid OMB control number. See 44 U.S.C. 3507. Also, notwithstanding any other provisions of law, no person shall be subject to penalty for failing to comply with a collection of information if the collection of information does not display a currently valid OMB control number. See 44 U.S.C. 3512.

The public reporting burden for this collection of information is estimated to average approximately seven minutes per respondent. Interested parties are encouraged to send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the U.S. Department of Labor, Employee Benefits Security Administration, Office of Policy and Research, Attention: PRA Clearance Officer, 200 Constitution Avenue, N.W., Room N-5718, Washington, DC 20210 or email [ebsa.opr@dol.gov](mailto:ebsa.opr@dol.gov) and reference the OMB Control Number 1210-0137.

## **Women's Health and Cancer Rights Act Notice**

If you have had or are going to have a mastectomy, you may be entitled to certain benefits under the Women's Health and Cancer Rights Act of 1998 (WHCRA). For individuals receiving mastectomy-related benefits, coverage will be provided in a manner determined in consultation with the attending physician and the patient for:

- All stages of reconstruction of the breast on which the mastectomy was performed;
- Surgery and reconstruction of the other breast to produce a symmetrical appearance;
- Prostheses; and
- Treatment of physical complications of the mastectomy, including lymphedema.

These benefits will be provided subject to the same deductibles and coinsurance applicable to other medical and surgical benefits provided under this plan. If you would like more information on WHCRA benefits, call our plan administrator at 1-800-564-9286.

# Newborns' and Mothers' Health Protection Act Notice

Group health plans and health insurance issuers generally may not, under Federal law, restrict benefits for any hospital length of stay in connection with childbirth for the mother or newborn child to less than 48 hours following a vaginal delivery, or less than 96 hours following a cesarean section. However, Federal law generally does not prohibit the mother's or newborn's attending provider, after consulting with the mother, from discharging the mother or her newborn earlier than 48 hours (or 96 hours as applicable). In any case, plans and issuers may not, under Federal law, require that a provider obtain authorization from the plan or the insurance issuer for prescribing a length of stay not in excess of 48 hours (or 96 hours). If you would like more information on maternity benefits, call our plan administrator at 1-800-564-9286.

## Summary Annual Report for Allscripts Healthcare, LLC Welfare Plan

This is a summary of the annual report of the Allscripts Healthcare, LLC Welfare Plan (Employer Identification Number 56-1306083, Plan Number 504) for the plan year 01/01/2021 through 12/31/2021. The annual report has been filed with the Employee Benefits Security Administration, as required under the Employee Retirement Income Security Act of 1974 (ERISA).

Allscripts Healthcare, LLC has committed itself to pay certain health, temporary disability, prescription drug, flexible spending account, dental, and severance pay claims incurred under the terms of the plan.

## Insurance Information

The plan has insurance contracts with Hawaii Medical Service Association, National Union Fire Ins. Co. of Pittsburgh, PA, United Behavioral Health dba Optum, Vision Service Plan, Life Insurance Company of North America, MetLife Legal Plans, Continental American Insurance Company, and Cigna Health and Life Insurance Company and Affiliates to pay certain dental, health, prescription drug, critical illness, business travel accident, employee assistance program, vision, life insurance, long-term disability, accidental death and dismemberment, and legal claims incurred under the terms of the plan. The total premiums paid for the plan year ending 12/31/2021 were \$4,975,331.

## Your Rights to Additional Information

You have the right to receive a copy of the full annual report, or any part thereof, on request. These items are included in that report: insurance information, including sales commissions paid by insurance carriers.

To obtain a copy of the full annual report, or any part thereof, write or call Allscripts Healthcare, LLC, the plan administrator, at 305 Church at North Hills Street Benefits Dept., Raleigh, NC 27609 and phone number, 919-847-8102.

You also have the legally protected right to examine the annual report at the main office of the plan: 305 Church at North Hills Street, Benefits Dept., Raleigh, NC 27609, and at the U.S. Department of Labor in Washington, D.C., or to obtain a copy from the U.S. Department of Labor upon payment of copying costs. Requests to the Department should be addressed to: Public Disclosure Room, Room N-1513, Employee Benefits Security Administration, U.S. Department of Labor, 200 Constitution Avenue, N.W., Washington, D.C. 20210.

## Allscripts Welfare Plans Notice of Privacy Practices

Allscripts Welfare Plans Notice of Privacy Practices addresses the protection of medical records, health benefits records, and other personal information of participants in Allscripts health care plans, including those plans that provide medical, dental, vision care, long-term care, and health care reimbursement account benefits. Allscripts Welfare Plans Notice of Privacy Practices is available by emailing [benefits@allscripts.com](mailto:benefits@allscripts.com).





305 Church at North Hills Street  
Raleigh, NC 27609